

MCOCommunications

From: Viator, Kyle <kviator@amerihealthcaritasla.com>
Sent: Tuesday, December 28, 2021 4:51 PM
To: Michael Boutte
Cc: Christina Wilson; MCOCommunications; ACLA Compliance; Teresa Bravo
Subject: RE: Notice of Monetary Penalty - Community Case Management
Attachments: SOP and Supporting Documents - Due Friday, November 19th

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Michael:

Please accept this request in accordance with Section 22.2.1 of the Healthy Louisiana contract. Based on the attached e-mail from OBH and a verbal assurance in a meeting with them in advance of this e-mail, it was our understanding that the deadline for executing a CCM contract was delayed until 11/19. While ACLA did not have a signed contract until 12/15/21, the monetary penalty calculation was based on the time between 11/12/21-12/16/21. Factoring in this information, ACLA was 25 days late in having an executed contract as opposed to 33 days as calculated in the Notice of Monetary Penalty.

Additionally, ACLA has documentation of efforts made dating back to the Summer when the deadline was established showing that we were continually working on complying with the aggressive timeline. We would be happy to provide more detail around these efforts if LDH would reconsider whether the penalty should be reversed altogether. As I believe you are aware there was significant complexity and confusion associated with the requirements for this new service put forth in the DOJ Compliance Guide.

Thanks in advance for your consideration and please let me know if you have any follow-up questions regarding this request.

Kyle C. Viator

Market President

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From: Christina Wilson <Christina.Wilson1@la.gov>

Sent: Thursday, December 16, 2021 2:38 PM

To: Viator, Kyle <kviator@amerihealthcaritasla.com>

Cc: DL-ACLA: ACLA <ACLA@amerihealthcaritasla.com>; Boudreaux, Lesli <lboudreaux@amerihealthcaritasla.com>;

Michael Boutte <Michael.Boutte@la.gov>; Teresa Bravo <Teresa.Bravo@LA.GOV>; Patrick Gillies

<Patrick.Gillies@la.gov>; Candace Grace <Candace.Grace@la.gov>; Robyn McDermott <Robyn.McDermott@LA.GOV>; Marisa Naquin (LDH) <Marisa.Naquin@LA.GOV>; Kimberly Sullivan <Kimberly.Sullivan@LA.GOV>; Laurie Jewell <LAURIE.JEWELL@LA.GOV>; MCOCommunications <MCOCommunications@la.gov>

Subject: Notice of Monetary Penalty - Community Case Management

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Kyle,

Attached is a Notice of Monetary Penalty related to the community case management implementation. Please let me know if you have any questions.

Thank you,

Christina Wilson, MPA, CGAP
Contract Compliance Program Manager
Medicaid Program Operations and Compliance
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